

IMPORTANT NOTICE / COVID-19

In light of the current global COVID-19 situation, Thermocoax has implemented rigorous contingency plans to minimize the impact. As the situation continues to develop, please be assured we remain committed to safeguarding the health and well-being of both our teams and customers.

We are adhering to local government guidelines and are reviewing the situation on a constant basis. We have put in place clear procedures for our employees to protect their health, including self-isolation, where appropriate.

Many of our customers in multiple key industrial sectors are playing a vital role in positively supporting the current situation. We realize that their work is of critical importance and our duty is to support them and their processes to enable business continuity, supporting the local community. We have advanced Business Continuity Plans in our business locations to maintain products and services.

As a company, we operate a global manufacturing strategy, with five manufacturing sites around the world, in conjunction with a global footprint of stocked warehouses to ensure a local supply of products. We can reassure you that we have maintained a good stock profile across our business and continue to work with our supply partners to maintain them.

Finally, we would like to re-assure you that we are in the process of ensuring all our Sales and Service engineers are equipped with full PPE to protect themselves and your employees when they visit site. They are fully briefed on local guidelines for contagion prevention and the importance of social distancing and sanitisation.

We will continue to monitor the situation carefully and will take all necessary steps, at the appropriate time and in line with national and international guidance, to help ensure the safety of our teams, whilst minimizing disruption to all our customers.

Kind regards,

Inès Hamon
General Director – Thermocoax